



**PROFESSIONAL INSTALLATION STRONGLY RECOMMENDED!  
NO INSTALLATION INSTRUCTIONS ARE INCLUDED.**



**CAUTION: DO NOT INSTALL DAMAGED PARTS**



### **Do you have questions or concerns with your installation?**

Our support representatives are available to assist you. Please see our contact info below.

**Contact Support - Phone: 1-877-769-3765 Live Chat: [www.raptorseries.com](http://www.raptorseries.com)**

### **Did your order arrive damaged?**

Please do NOT install damaged products. Contact the company you purchased your product from as soon as possible and notify them of the damages. They will make arrangements with you to assist with the problem.

### **Want to return an item or exchange? Not satisfied with purchase?**

No problem. We strongly believe in service after the sale and we stand behind our products and our service to you, our valued customer. There is no problem we can't solve for you!

### **Did you order the wrong item?**

Don't worry. From time to time human error can result in problems with ordering or shipping. Contact the company you purchased our product from as soon as you notice the error. Every company has their own policy on returning parts that have been ordered incorrectly or shipped incorrectly.

Items that have been installed and/or damaged after receipt, are no longer in new and ready-to-sell condition and cannot be refunded, replaced, or exchanged unless it has a manufacturer defect or was damaged in shipping. In addition, we cannot accept returns on items that are not in the original packaging. Items that are returned in poor condition or have parts missing will not be credited.

**NOTE: Requests for return or replacement must be sent within 30 DAYS of the delivery of your merchandise. **Need to submit a warranty claim?****

In the event you are needing to submit a warranty claim, please visit our warranty page at: [www.raptorseries.com/t-warranty.aspx](http://www.raptorseries.com/t-warranty.aspx) for terms and conditions and submission form.